

DIGITAL WORKER | Colin

# Collections Analyst

Colin handles the heavy lifting of your collections processes so your human workers can take on higher-level tasks. Keep your customer accounts paid with minimal intervention.



## Meet Colin

Colin is a collections expert, focusing on keeping your customer accounts paid.

### PER TASK

**62**

MINUTES SAVED

**\$38**

DOLLARS SAVED

### PER YEAR

**1**

DIGITAL WORKER

**= 9.5**

FULL-TIME EMPLOYEES

**18K**

HOURS SAVED

**\$707K**

DOLLARS SAVED

## Summary

Colin is a collections analyst, working alongside your AR team to do the heavy lifting of your collection activity. Colin can be trained to understand the specific processes that empower your business users to manage daily collections process quickly and efficiently.

## Capabilities

- Rapid customer contacts
- Pre-installed & configurable workflows
- Intelligent escalations
- Real-time reporting
- Collect payments directly
- Answer customer queries

## Strengths & Technology

- Comes with pre-installed and configurable workflows
- Uses intelligent escalation and responses mode
- Easily configurable to manage different collection flows
- Provides real-time reporting dashboards and configurable automation workflows

## Interested in hiring our Collections Analyst digital worker?

Achieve your outcomes with fully customizable digital workers. Get in touch with our digital workers specialists to learn more.

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