



AMPLIFORCE

Digital Workers for Healthcare RCM

OPTIMIZE YOUR BACK OFFICE. DRIVE BETTER PATIENT OUTCOMES.

In 2019, US healthcare organizations spent **\$1 trillion** on administrative costs

Physicians often spend **two days** dealing with prior authorization requests, with **86%** rating them as burdensome

30% of all claims are denied, lost, or ignored

The revenue cycle and the patient's experience are more closely connected than you might realize. More effective revenue cycle management doesn't simply save money. It can also lead directly to improved quality of care.

How much time do your administrators and medical personnel spend dealing with payments, claims, and registration? If your hospital is like most, paperwork and recordkeeping likely takes up the majority of their time. Not only does this leave them with less time to build relationships with your patients, it often results in a patient journey fraught with errors and delays.

Digital workers offer a compelling solution to this problem, freeing up and empowering your employees by taking care of the busywork they shouldn't need to do.

THE POWER OF DIGITAL WORKERS

Digital workers are an intelligent automation tool born from a combination of natural language processing, robotic process automation, computer vision, and machine learning. They replicate some of the cognitive capabilities of knowledge workers and combine them with the raw processing power of a machine.

Ampliforce has proven expertise in automation, artificial intelligence, and RCM. We'll work closely with you to identify your highest-value use cases, then create a purpose-built digital worker to automate them. We'll take you from process identification to delivery faster than any other vendor on the market, allowing you to gain more control over your revenue cycle than you ever thought possible.

We don't stop at implementation, though. We're invested in your success, and will ensure that you have a full understanding of your digital workforce, and how you can leverage it to maximum effect.

TASKS DIGITAL HEALTHCARE WORKERS CAN FULFILL FOR RCM



Ensure patients have access to the care they need by automating prior authorizations



Seamlessly verify eligibility and insurance details



Streamline the claim submission process, saving both time and resources



Accurately post both patient and insurance payments



Perform root cause analysis on claim denials to identify issues, errors, and trends



Populate, generate, and send detailed analytics and compliance reports

Why Use Digital Workers for Healthcare RCM

FREE UP YOUR BEST PEOPLE

Spending less time on administrative busywork allows staff to focus on where they'll have the greatest impact.

DEEP WORKFLOW INSIGHTS

Optimize and streamline both front and back office workflows by analyzing the data generated by digital workers.

REDUCE AVOIDABLE WRITE-OFFS

Ensure eligibility and prior authorization are both accurate and up-to-date while eliminating errors in the claims process.

IMPROVE THE PATIENT EXPERIENCE

Enhance patient engagement, reduce delays in care, and redirect resources towards better patient outcomes.

DECREASED TIME-TO-COLLECT

Stay on top of insurance payouts and patient billing through intelligent automation.

OPTIMIZE THE ENTIRE REVENUE CYCLE

Increase revenue capture, reduce overspend, and improve efficiency from intake to post-care.

Experience the Ampliforce Difference

Book a discovery call with an Ampliforce healthcare specialist and see how our digital worker blueprints can kickstart your automation journey in weeks, not months.



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