



AMPLIFORCE

# Digital Workers for Healthcare Claims Processing

CLAIMS PROCESSING. MAKE IT BETTER.  
MAKE IT FASTER. MAKE IT EASIER.

Auto-adjudicate up to  
**70%** of claims the  
first time around

Reduce the cost  
per claim by as  
much as **\$25**

Save up to **\$80**  
billion per year in  
insurance fraud

Is your healthcare claims processing getting bogged down due to the use of legacy systems and a lack of standard formatting? Automate your healthcare claims processing to improve efficiency and accuracy, avoid fraud, and get claims processed faster than ever before. The result? The ability to price competitively and improve customer retention.

With the number of healthcare claims on the rise and the need to scale operations accordingly, the need for smoother, more efficient claims processing has never been greater. Traditionally, claims processing in healthcare has been time-consuming and prone to error. But it doesn't have to be.

Automation makes claims processing faster, ensures compliance and makes it easier to detect insurance fraud. The end result is reduced costs and the ability of human workers to focus on high-value tasks.

## THE POWER OF DIGITAL WORKERS

Digital workers are software robots that work alongside human workers to create an even more powerful workforce. This will help you increase the speed, efficiency and accuracy of your healthcare claims processing.

At Ampliforce, we have extensive experience in the field of automation and artificial intelligence (AI), which has allowed us to create a complete end-to-end automation solution. This means there are no third party integrations required.

Instead, we will deploy our product in a way that best suits your unique needs, and we will work closely with you to ensure you understand how it works. It's our goal to get you up and running in days or weeks, rather than months, and to ensure your digital workers are as accessible and cost-effective as possible, so you get the most out of your automation.

## TASKS DIGITAL WORKERS CAN PERFORM FOR HEALTHCARE CLAIMS PROCESSING

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**Pull information from multiple data sources**



**Identify missing or incorrect claims data**



**Verify the eligibility of patient coverage**



**Update the claim status in the internal RCM system**



**Assemble relevant documents in one convenient folder**



**Identify compliance issues and help resolve them**

## Let An Experienced Global AI Solution Provider Help You

Are you ready to let automation help you transform your healthcare claims processing? Connect with the team at Ampliforce today and find out how we can help you can implement automation and get it working for you.



**AMPLIFORCE**

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# Why Use Digital Workers for Healthcare Claims Processing

## SAME DAY RESOLUTION OF ERRORS

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Digital workers are able to detect missing or incorrect data, quickly locate the correct data and make the appropriate changes in the claim to keep the claims process running smoothly.

## SIMPLIFIED CLAIM ADJUDICATION

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Even when claims are complex and require a human agent to adjudicate the claim, digital workers can gather the required information from multiple documents in seconds.

## PERFORM QUICK EDITS

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Digital workers can be programmed to go through queued up claims to look for edits that are required, gather the required data from various sources and make the changes.

## PREDICT CLAIM DENIALS

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Discrepancies or other issues with a claim that are likely to get it rejected can be automatically flagged, allowing for improved prioritization, faster problem-solving and less back and forth.

## PREVENTION OF CLAIMS FRAUD

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A digital worker can collect and verify the data submitted with a claim and compare this data against pre-determined fraud risk factors to catch fraudulent claims before they are processed.

## ENHANCED REGULATORY COMPLIANCE

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Automation will allow you to keep pace with changes in regulations across all the states and countries in which you operate, making it possible to avoid interruptions in claims processing.